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| --- | --- | --- | --- | --- | --- | --- |
| **Risk** | **Potential risks** | **Control Measures** | **Objectives** | **Likelihood** | **Impact of injury** | **Risk level** |
| Slip, Trips and Falls | Staff and customers may be injured due to any trips over objects, slips on spillages. | * Good housekeeping so maintaining tidy areas and being vigilant (customer may spill drink etc.) * Ensuring correct cleaning equipment/material are easily accessible and available (rainy day ensure wet floor sign is visible to staff and customers and placed appropriately) * Good lighting | Reduce potential risks and hazards | Medium | High | 7 |
| Manual Handling | Staff may suffer injuries such as straining or bruising from handling bulky objects | * Ensuring ingredients/equipment are stored appropriately (not over packed) for easier handling * Any heavier/ bulkier items need to be stored at waist height * Ensure staff have training and refreshers * Do not store items too high * Handling aids | Reduce the risk of potential manual handling injuries  Ensure staff are trained | Medium | medium | 4 |
| Theft | Risk of staff/customers getting hurt, killed or  Stolen property | * Remain calm * Do not be a hero * If safe to do so Ring police | Get a police emergency button to alert police | low | High | 9 |
| A wild deer ramping into shop | Destruction of property and multiple injuries to staff and | Call rspca or throw food to distract and get to high ground if near, safety guide customers/staff out if possible | distract | Very low | medium | 5 |
| Fire Hazard | Casualties /death, destruction of café surroundings. | Ensuring cooking facilities turn off and use of correct extinguisher (Training) | Reduce risk of fire and ensure staff are trained | medium | High | 9 |

A screenshot of a computer

Description automatically generated